



www.adi-mobilehealth.com

Technical / Service: tech@adi-mobilehealth.com

Sales: sales@adi-mobilehealth.com

Designers and Manufacturers of Mobile Health Clinics

19425 SW 89th Avenue
Tualatin, OR 97062
Toll Free: (877) 368-5888
Tel: (503) 885-0886
Fax: (503) 885-0417

Warranty Policy- General Summary

ADI, Inc. (ADI) warrants that all Mobile Health Clinic (MHC) build-outs and installation or modification of the individual build-out equipment and components shall be free of defects in materials and workmanship under normal intended use for a period of one year from the date of vehicle ex-factory ship out. ADI's Mobile Health Clinics are sold as installed turnkey units, without any additional warranty expressed or implied by ADI. All other components, including but not limited to chassis, body, dental or medical equipment, will be covered by the original manufacturer's warranty as stated below.

Each individual manufacturer's warranties and corrective policies and procedures prevail for each individual respective product. As the installer of equipment and components that are warranted by the various respective individual original equipment and component manufacturers, those warranties pass through ADI to the purchaser of the MHC. ADI does not "control", "extend", or "delay" any individual original manufacturer's component's warranties. Most equipment manufacturers require warranty registration within 10 days of delivery. **Please send in all of your warranty registration cards as soon as you receive your mobile clinic or your warranties may be invalidated.** Any dental equipment provided by a local dealer should be serviced by the providing local dealer. Check with that local provider concerning warranty registration requirements for that provided equipment.

Mobile Health Clinic purchasers are **required** to contact ADI **prior to initiating any repair based on a warranty claim.** After evaluation, ADI will authorize and issue a **capped purchase order** to the MHC purchaser or an approved service center for the labor and parts required to complete the warranty repair. **ADI will not pay for unauthorized outside labor performed by any third party service center or dealer, or pay for any unauthorized parts provided by any third party service center or dealer.** ADI provides warranty or non-warranty service on mobile clinics only at ADI's facilities in Tualatin, Oregon.

The following warranty summary list includes various equipment and component manufacturers that may have provided equipment and components in the build-out of your MHC. The mobile clinic owner is to contact the individual equipment and/or component manufacturer directly with service or warranty issues. Call ADI Technical Service before contacting the manufacturer so ADI may assist you in troubleshooting the problem and in obtaining local service if necessary. Re-training for new staff or drivers is available from ADI by appointment for the cost of air fare, travel and hotel expenses.

Warranty Summary for All 33 & 39 foot Winnebago Heavy Duty Commercial Mobile Health Clinics

2016-2017 Vehicle Chassis, Body, & Components

| Manufacturer | Item | Terms | Contact Number |
|--|---|--------------------------------------|--|
| Winnebago Commercial Vehicles Division | Body & Factory Installed Components Please note when calling Winnebago you will need the VIN # and Winnebago Serial Number | 15 months after delivery to end user | Customer Service 1-800-492-9135 |
| Winnebago Factory | Roof – Fiberglass NOT STRUCTURAL | 10 years | 1-641-585-6939 FACTORY – Commercial Division |
| | Wall Lamination – EXTERIOR | 3 years or 36,000 miles | |
| | Body Conversion & Installed Components (Warranty Varies Per Individual Manufacturer) | 1 year or 15,000 miles | |
| Ford Factory | F-53 Chassis – Bumper to Bumper - 22,000, 24,000, and 26,000 lb. GVW Chassis. | 3 years or 36,000 miles | 1-800-444-3311 |
| | Power Train, Engine and Transmission, Safety Restraint System & Corrosion | 5 years or 60,000 miles | |
| Ford OPTIONAL | Emergency Roadside Service (Towing-application located with manuals in Winnebago briefcase) Please note when calling you will need the VIN # | 3 years or 36,000 miles | 1-800-392-3673 |
| | Extended Service Plan (3FC) CONTACT LOCAL FORD MEDIUM TRUCK DEALER | 6 years or 75,000 miles | |
| Freightliner | Chassis & Drive Train - 22,000 & 26,000 lb. GVW Includes Towing & Roadside Assistance | 3 Years or 50,000 miles | 1-800-385-4357 |
| | Frame Rails, Cross-members, & Diesel Emissions | 5 Years or 100,000 miles | |

| | | | |
|----------------------------------|--|--|---|
| ADI Mobile Health | Interior Walls, Cabinetry, Equipment Installation and other build-out ADI items | 1 year from delivery date | 1-503-885-0886 |
| Advanced Dynamo Industries, Inc. | 416 Water-Cooled Gasoline Generator Set, EPA Approved 415 Diesel Generator Set | 1 year or 1,000 hours from delivery date | 1-503-692-5595 |
| HWH | Leveling Jacks and Slide-Outs | 1 year | 1-800-321-3494 |
| Power Gear | Kwikkee Electric Steps Slide Outs | 2 years | warranty@pwrsusa.com www.powergear.com Fax: 574-256-1249 |
| Airxcel RVP | Coleman Roof Air Conditioners (Optional 3 Year Extended Parts Warranty is available from Airxcel – see warranty card) | 2 years | 1-316-832-4357 |
| Metroflor | Flooring must be maintained according to Metroflor instructions. See your As-Built binder; use only the approved and specified care products. | 6-15 years, depending on product | 1-888-235-6672 |
| Lonseal | Flooring must be maintained according to Lonseal instructions. See your As-Built binder; use only the approved and specified care products. | 1 year – defects 10 years - wear | 1-310-830-7111 |
| NAPA | Batteries, see Section 06 Electrical in the Operator's Manual Supplement (Note: NAPA batteries should be replaced with same group NAPA batteries) | 3 years | 1-800-538-6272 |
| TRC | Surge Guard | 1 year | 1-727-535-0572 |
| Braun | Under Vehicle Lift (UVL) | 3 years | 800-843-5438 |
| Cadet | Toe Kick Heaters | 2 years | 1-855-223-3887 |
| Ride-Rite | Air Suspension System | Limited Lifetime | 800-888-0650 |
| Dometic | Awnings | 1 Year | http://www.dometic.com/USA/Support/Service-Locator/ |

For all other equipment contact the manufacturer directly.

Please check with each individual manufacturer to determine what is covered under their warranty.

Most manufacturers require warranty registration within 10 days of delivery.

Dental Equipment

| Manufacturer | Item | Terms | Contact Number |
|--------------------|--|---|----------------|
| Cattani | Turbo Smart Dry Vacuum System w/Mercury Separator Micro Smart Vacuum System w/Mercury Separator Air Compressor | 1 year | 1-800-870-2792 |
| Air Techniques | AirStar Compressor Systems, Mojave Vacuum Systems | 5 years | 1-800-247-8324 |
| Belmont | Chairs, Units, & X-Rays | 2 years | 1-800-223-1192 |
| Velopex | Film Processor | 1 year | 1-888-700-2312 |
| ADEC | Chairs, Units, Lights, & Stools | 5 years | 1-800-547-1883 |
| Beaverstate Dental | Chairs, Units, Lights, & Stools | 5 years | 1-800-237-2303 |
| Planmeca | Wall Mount and Panoramic X-rays In-The-Mouth X-Ray Sensors | 2 years 10 years | 1-630-595-7077 |
| Midmark | Midmark M3/M9/M11 Autoclave | 2 years | 1-800-643-6275 |
| SciCan | Statim 2000/5000 G4 Sterilizer Statmatic Handpiece Cleaner | 1 year 10 Years | 1-800-572-1211 |
| Dexta Corporation | Orthodontic Equipment Chairs, Units, and Stools | 3 years parts 1 year labor | 1-800-733-3982 |
| Dental EZ | Chairs, Units, Lights Osprey Air Compressor RamVac Badger Dry Vacuum System Star Handpieces | 3 years 6 years 5 Years 1 year | 1-866-383-4636 |
| X-Rays | Hand Held X-Rays & Digital X-Ray Readers | 1 year | 1-801-226-5522 |
| Tuttnauer | EZ9, EZ10 Autoclaves | 2 years | 1-800-624-5836 |
| L & R Ultrasonics | 310R Recessed Ultrasonic Cleaner | 30 months | 1-201-991-5870 |
| Sonix IV | Ultrasonic Cleaners – Electrical Systems Ultrasonic Cleaners – Transducers | 2 years 10 years | 1-800-878-2769 |
| Accutron | Newport Digital NO2 System | 2 years | 1-800-531-2221 |

For other dental equipment items contact the manufacturer directly.

NOTE: Most dental equipment manufacturers warranty **parts only**; labor fees are generally not covered.

Please check with each individual manufacturer to determine what is covered under their warranty.

Most of the above equipment manufacturers require warranty registration within 10 days of delivery.

PLEASE SEND IN ALL OF YOUR WARRANTY REGISTRATION CARDS AS SOON AS YOU RECEIVE YOUR MOBILE CLINIC OR YOUR WARRANTIES MAY BE INVALIDATED.

Failure to follow all equipment maintenance guidelines and instructions may result in invalidation of your warranty. NO vehicle, Gen-set, vacuum system, or dental equipment is any better than its maintenance. Please read ALL of your instruction manuals in your Winnebago briefcase and in your MHC As-Built Binder. Follow the recommended maintenance procedures including checking and changing batteries on the Carbon Monoxide and smoke detectors, as required. The lack of maintenance is by far the number one reason for all mechanical components' failures. You must do your part in providing the needed timely maintenance of the mechanical components, especially changing the oil in the vehicle and generator. Please reference the ADI Mobile Clinic Maintenance Check List #1 for your mobile health clinics maintenance guidance.

Notes:

Winnebago Serial # _____

Delivery Date: _____

License # _____

Unit Designation: _____

Or PO # _____

VIN # _____

Received and Acknowledged by: _____