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Designers and Manufacturers of Mobile Health Clinics

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Warranty Policy- General Summary

ADI, Inc. (ADI) warrants that all Mobile Health Clinic (MHC) build-outs and installation or modification of the individual build-out equipment and components shall be free of defects in materials and workmanship under normal intended use for a period of one year from the date of vehicle ex-factory ship out. ADI's Mobile Health Clinics are sold as installed turnkey units, without any additional warranty expressed or implied by ADI. All other components, including but not limited to chassis, body, dental or medical equipment, will be covered by the original manufacturer's warranty as stated below.

Each individual manufacturer's warranties and corrective policies and procedures prevail for each individual respective product. As the installer of equipment and components that are warranted by the various respective individual original equipment and component manufacturers, those warranties pass through ADI to the purchaser of the MHC. ADI does not "control", "extend", or "delay" any individual original manufacturer's component's warranties. Most equipment manufacturers require warranty registration within 10 days of delivery. **Please send in all of your warranty registration cards as soon as you receive your mobile clinic or your warranties may be invalidated.** Any dental equipment provided by a local dealer should be serviced by the providing local dealer. Check with that local provider concerning warranty registration requirements for that provided equipment.

Mobile Health Clinic purchasers are **required** to contact ADI **prior to initiating any repair based on a warranty claim.** After evaluation, ADI will authorize and issue a **capped purchase order** to the MHC purchaser or an approved service center for the labor and parts required to complete the warranty repair. **ADI will not pay for unauthorized outside labor performed by any third party service center or dealer, or pay for any unauthorized parts provided by any third party service center or dealer.** ADI provides warranty or non-warranty service on mobile clinics only at ADI's facilities in Tualatin, Oregon.

The following warranty summary list includes various equipment and component manufacturers that may have provided equipment and components in the build-out of your MHC. The mobile clinic owner is to contact the individual equipment and/or component manufacturer directly with service or warranty issues. Call ADI Technical Service before contacting the manufacturer so ADI may assist you in troubleshooting the problem and in obtaining local service if necessary. Re-training for new staff or drivers is available from ADI by appointment for the cost of air fare, travel and hotel expenses.

Warranty Summary for All 33 & 39 foot Winnebago Heavy Duty Commercial Mobile Health Clinics

2020-2021 Vehicle Chassis, Body, & Components

Manufacturer	Item	Terms	Contact Number
Winnebago Commercial Vehicles Division	Body & Factory Installed Components Please note when calling Winnebago you will need the VIN # and Winnebago Serial Number	15 months after delivery to end user	Customer Service 1-800-492-9135
Winnebago Factory	Roof – Fiberglass NOT STRUCTURAL Wall Lamination – EXTERIOR Body Conversion & Installed Components (Warranty Varies Per Individual Manufacturer)	10 years 3 years or 36,000 miles 1 year or 15,000 miles	1-641-585-6939 FACTORY – Commercial Division
Ford Factory	F-53 Chassis – Bumper to Bumper - 22,000 and 26,000 lb. GVWR Chassis. Power Train, Engine and Transmission, Safety Restraint System & Corrosion	3 years or 36,000 miles 5 years or 60,000 miles	1-800-444-3311
Ford OPTIONAL	Emergency Roadside Service (Towing-application located with manuals in Winnebago briefcase) Please note when calling you will need the VIN # Extended Service Plan (3FC) CONTACT LOCAL FORD MEDIUM TRUCK DEALER	3 years or 36,000 miles 6 years or 75,000 miles	1-800-392-3673
Freightliner	Chassis & Drive Train - 26,000 lb. GVWR Includes Towing & Roadside Assistance Frame Rails, Cross-members, & Diesel Emissions	3 Years or 50,000 miles 5 Years or 100,000 miles	1-800-385-4357
Michelin Tires	RV Tires (Limited Warranty does not cover Road Hazard) Michelin Roadside Assistance Please note you will need tire size and serial number when calling	7 Years	1-888-622-2306 1-888-553-4327

ADI Mobile Health	Interior Walls, Cabinetry, Equipment Installation and other build-out ADI items	1 year from delivery date	1-503-885-0886
Advanced Dynamo Industries, Inc.	500 Series Generator Set (Gasoline, Diesel or LPG)	1 year or 1,000 hours from delivery date	1-503-692-5595
HWH	Leveling Jacks and Slide-Outs	1 year	1-800-321-3494
Power Gear	Kwikee Electric Steps Slide Outs	2 years	warranty@pwrsusa.com www.powergear.com Fax: 574-256-1249
Airxcel RVP	Coleman Roughneck Roof Air Conditioners (Optional 3 Year Extended Parts Warranty is available from Airxcel – see warranty card)	2 years	1-316-832-4357
Burke Flooring	Luxury Vinyl Floor Tiles - Flooring must be maintained according to manufacturer instructions.	10 Years	1-408-297-3500
LSI Flooring	Vinyl Tiles & Planks - Flooring must be maintained according to manufacturer instructions.	10 Years (wear) 1 Year (defects)	1-800-449-3916
Lonseal	Flooring must be maintained according to Lonseal instructions. See your As-Built binder; use only the approved and specified care products.	1 year – defects 10 years - wear	1-310-830-7111
NAPA	Batteries, see Section 06 Electrical in the Operator's Manual Supplement (Note: NAPA batteries should be replaced with same group NAPA batteries)	3 years	1-800-538-6272
TRC	Surge Guard	1 year	1-727-535-0572
Braun	Under Vehicle Lift (UVL)	3 years	800-843-5438
Cadet	Toe Kick Heaters	2 years	1-855-223-3887
Carefree of Colorado	Awnings	1 Year Parts, Labor & Freight	1-303-469-3324
Dometic	Awnings	1 Year	http://www.dometic.com/USA/Support/Service-Locator/

For all other equipment contact the manufacturer directly.

Please check with each individual manufacturer to determine what is covered under their warranty.

Most manufacturers require warranty registration within 10 days of delivery.

Dental Equipment

Manufacturer	Item	Terms	Contact Number
Cattani	Turbo Smart Dry Vacuum System w/Mercury Separator Micro Smart Vacuum System w/Mercury Separator Air Compressor	1 year	1-800-870-2792
Air Techniques	AirStar Compressor Systems, Mojave Vacuum Systems	5 years	1-800-247-8324
Belmont	Chairs, Units, & X-Rays	2 years	1-800-223-1192
Velopex	Film Processor	1 year	1-888-700-2312
ADEC	Chairs, Units, Lights, & Stools	5 years	1-800-547-1883
Beaverstate Dental	Chairs, Units, Lights, & Stools	5 years	1-800-237-2303
Planmeca	Wall Mount and Panoramic X-rays In-The-Mouth X-Ray Sensors	2 years 10 years	1-630-595-7077
Midmark	Midmark M3/M9/M11 Autoclave QuickClean Ultrasonic Cleaner	1 Year 3 Years	1-800-643-6275
SciCan	Statim 2000/5000 G4 Sterilizer Statmatic Handpiece Cleaner	1 year 10 Years	1-800-572-1211
Dental EZ	Chairs, Units, Lights Osprey Air Compressor RamVac Badger Dry Vacuum System Star Handpieces	3 years 6 years 5 Years 1 year	1-866-383-4636
Masterlink	MaxRay Hand Held X-Ray Apex In-the-mouth Sensors	1 year 2 Years	1-888-373-9744 1-800-869-0915
Tuttnauer	EZ9, EZ10 Autoclaves	2 years	1-800-624-5836
L & R Ultrasonics	310R Recessed Ultrasonic Cleaner	30 months	1-201-991-5870
Apixia PSP Scanner	Digital X-Ray Reader & Plates	2 Years	1-626-810-9201
Accutron	Newport Digital NO2 System	2 years	1-800-531-2221

For other dental equipment items contact the manufacturer directly.

NOTE: Most dental equipment manufacturers warranty **parts only**; labor fees are generally not covered.

Please check with each individual manufacturer to determine what is covered under their warranty.

Most of the above equipment manufacturers require warranty registration within 10 days of delivery.

PLEASE SEND IN ALL OF YOUR WARRANTY REGISTRATION CARDS AS SOON AS YOU RECEIVE YOUR MOBILE CLINIC OR YOUR WARRANTIES MAY BE INVALIDATED.

Failure to follow all equipment maintenance guidelines and instructions may result in invalidation of your warranty. NO vehicle, Gen-set, vacuum system, or dental equipment is any better than its maintenance. Please read ALL of your instruction manuals in your Winnebago briefcase and in your MHC As-Built Binder. Follow the recommended maintenance procedures including checking and changing batteries on the Carbon Monoxide and smoke detectors, as required. The lack of maintenance is by far the number one reason for all mechanical components' failures. You must do your part in providing the needed timely maintenance of the mechanical components, especially changing the oil in the vehicle and generator. Please reference the ADI Mobile Clinic Maintenance Check List #1 for your mobile health clinics maintenance guidance.

Notes:

Winnebago Serial # _____

Delivery Date: _____

License # _____

Unit Designation: _____

Or PO # _____

VIN # _____

Received and Acknowledged by: _____